Chartwells is the world’s leading foodservice company. Our 400,000 employees specialized in providing food, vending and related services to our clients’ premises in over 55 countries and we generate annual revenues of around $170 billion and serve over 11 million meals per day worldwide. We are passionate about what we do and are dedicated to providing our clients with the highest quality service.

Chartwells – Good Hope School

Chartwells Your Food Service Provider

Who are we?

Chartwells is a leading food service provider to International Schools & Local Schools in Hong Kong. We serve more than 20,000 meals a day in more than 20 International Schools in Hong Kong. We are the leading food service provider to the Education Sector and we are proud to be at your service.

All our meals are cooked daily in our onsite kitchens using the freshest ingredients imported from countries such as Australia, Brazil and the US. The use of MSG is strictly prohibited in any of our cooking processes.

Secondary one students will continue with the monthly enrolment system and meals will be delivered to the classroom. For Secondary 2 and above students we will offer pre-paid enrolment in the first two months where students can redeem their meals with the pre-paid coupon. From November onwards, we would like them to make their choices daily from one of the three service areas. Payment for the secondary students will be made by octopus on a meal basis.

In this sheet, you will find some basic information about our services with the school and some frequently asked questions parents and students usually have at the start of the school term.

We would like to thank you in advance for choosing Chartwells and invite you to contact us at any point with your suggestions or comments. We look forward to seeing you in the new school term.

Kind Regards,
Charles Woolmington

Contact us
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Meal Enrolment & Payment System

Meal Enrolment – PPS & Cheque Payment Only
Parents can download our menu and enrolment form from the Chartwells website (www.Compass-hk.com). Students can enrol their lunch on a monthly basis. The Enrolment Hot Meal is priced at $22.5 per meal including main course, fresh vegetables, and carbohydrates. Parents can pay for the meal enrolment by our PPS service. With PPS, you can make payment anytime, anywhere, through the use of a touch-tone phone or via the Internet. Please refer to enrolment form for PPS payment instruction. Cheque payment can be made to “Compass Group Hong Kong Limited” with child name at the back of the cheque.

Payment System – Cash & Octopus
For secondary students who purchase their lunch on a daily basis, we encourage student to pay via octopus as it ensures not only an efficient customer flow for the service counters but also a clean and safe payment system. Octopus is very important and will bring fast and efficient transactions even during the peak period.

Eat Global

Eat Global is a concept brought over from our operation in the UK, it not only brings authentic food from the chosen country into the cafeteria but also teaches students about that country through informative banners placed around the dining area. Along with traditional music, props and dress. Eat Global is a package that delivers an unique and educational meal experience to the month’s menu.

New Concept – Self Serve Salad Bar / Grab & Go
A full self-service Salad Bar will be launched in the new school year. Variety of fresh greens from cherry tomato to romaine and Wardolf are accompanied with variety of dressings and condiments. Surely, we won’t forget about a balance of carbohydrates and proteins. The new Grab & Go fridge offers a wide variety of health balance sandwiches which provides an additional choice for students and staffs.

New Concept – Noodle Bar
Our noodle bar is a place where we offer authentic Asian inspired noodle dishes with a multitude of different broths, toppings and noodles. Rotating these selections gives an endless variety of dishes with flavours from all around Asia.

Chartwells Food Policy

MSG is prohibited in all our cooking processes
- Quality ingredients
- Fresh food or natural food raw material
- Daily fresh pastry items
- Healthy Cooking Practices (less oil, low salt & sugar)
- International cuisines (Chinese & Western food)
- Applying natural flavor enhancers
- Developing tasty, creative, nutritious recipes that appeal to students

Chartwells Nutritionist

Chartwells feels it is our responsibility to have a nutritionist to answer parents, students and teachers’ concerns in a professional manner.

The education sector has specific, exact requirements. Experts agreed that children and adolescents need a varied and a nutritious diet for both Physical and Intellectual development.

The Department of Health has recorded a rising trend of obesity among primary school students, from 16.4% in 1997/98 to 19.4% in 2005/06. That is to say, almost one in five school children is obese. As a responsible caterer, we care for our children’s health. We are committed to provide high quality food to meet the nutrient needs of our students.